

Nova Scotia Duck Tolling Retriever Club (USA) Rescue

What to do when we have an owner surrender dog

1. Notify the National Coordinator
2. National Coordinator will contact the Regional Rescue Coordinator who will contact the owner or have a local rescue volunteer contact the owner with these questions.
 - a. Who is the breeder?
 - b. Have the owner contact the breeder (if not already done) and attempt to work the situation out. Keep the National Coordinator and Regional Rescue Coordinators informed of progress. If the situation cannot be resolved can the breeder take the dog back?
 - c. If the breeder cannot take the dog back what kind of assistance can the breeder offer?
 - d. Arrange for a home visit (if possible) to gather all information concerning reasons for the dogs surrender.
 - e. What history is available about the dogs past? This should include vet records, does the dog have any aggressive tendencies? Has the dog ever bitten? (explain) Does the dog get along well with other dogs, cats, with children?
 - f. Why is the dog being surrendered?
 - g. Is the dog in a threatening situation?
 - h. Inform the owners that they will have to sign a surrender form in which they relinquish all rights of ownership of this dog. Registration and microchip paperwork (if any) are to be signed over to NSDTRC-USA Rescue
 - i. Collect the surrender fee.
 - j. We should recommend to the Club that breeders be notified that this person/family has surrendered a Toller in case they attempt to buy another dog as so often is the case.